



Overview for Students

Your Student Success Network

- Online appointment scheduling with your primary academic counselor.
- Contact information for your current instructors, your primary academic counselor, and other faculty or staff in your student support network.

Feedback from Your Current Instructors

Five Flags alert you to behaviors that do not support your success

- Attendance Concern
- Low Scores
- Missing Assignments
- Suggestion to Improve Performance
- In Danger of Failing

(This flag is also sent to your Academic Counselor or special program advisor who will contact you to come in and make a plan about how to respond to this possibility of not passing one of your courses.)

Four Kudos recognize your accomplishments in class

- Keep Up the Good Work
- Outstanding Academic Performance
- Outstanding Performance
- Showing Improvement

Six Referrals direct you to seek the help you need

- Academic Counseling
- Drop-In Tutoring
- EOPS
- Gateway Tutor Referral
- Math Lab
- Writing Center

How to Access Starfish

- From Pipeline: see the Starfish link at the top of the homepage or go to Students → Student Resources → Starfish Early Alert. The link is on the left, near the bottom. (See screenshots below.)
- It is easy to configure your settings in Starfish so that you may receive text messages if a faculty member raises a flag or kudos in one of your classes. (See screenshots below.)

To Access Starfish Via Pipeline:

Starfish Link at the top or Student drop down ▢ Student Resources

The screenshot shows the top navigation bar of the Pipeline website. At the top right, there are links for Email, Calendar, Starfish, Moodle, Canvas, and Campus Safety. Below this is the Santa Barbara City College Pipeline logo. A navigation menu is open, showing options for Home, Student, and Employee. Under the Student menu, there is a list of links including Registration, Student Resources, Financial Aid, My Class Schedule & Bill, Student Records, My Personal Information, Final Grades, Campus Card, Course Planning, Orientation and Advising, Class Search, and Pay My Bill. An arrow points from the Starfish link in the top navigation bar to the Student Resources link in the dropdown menu. Another arrow points from the Student Resources link in the dropdown menu to the Starfish link in the top navigation bar. The main content area includes an Announcements section with a table of subjects and a Calendar of Events section for September 2016.

See “Starfish Early Alert”:

The screenshot shows the Student Resources page in Pipeline. The page is divided into several sections. On the left, there is a section for Registration and Student Records with links for Registration, My Class Schedule and Bill, My SBCC ID (K number), SBCC Class Schedules, Financial Aid, Student Records, Student Account, Pay My Bill, Academic Calendar, and Order Your Parking Permit Online. On the right, there are sections for Class Resources (Google Drive, Google Groups, lynda.com) and Student Services (Student Services A-Z, Counseling Services, Gateway Program, Math Tutorial Center, Student Health Services, Student Support, Tutorial Center, View My Total Lab Hours). At the bottom, there is a section for Starfish Early Alert with a link to Starfish Early Alert. An arrow points from the Starfish Early Alert link in the bottom section to the Starfish Early Alert link in the top section.

To Receive Starfish Notifications Via Text:

Home → Your Name → Edit Your Profile

Home Services [Last login: undefined undefined] logout

FERPA standards protect student data.

Contact Information

Login

Institution Email

Alternate Email

All notifications will be sent to your institution email address.

Email Preference **Also send notifications to my alternate email address**

Phone

Cell Phone

Video Phone

Time zone (GMT-08:00) Pacific Time
 Display all time zones

[Upload Photo](#)

Find the email address for your cell phone carrier and click on it in this screen:

Receive notifications on your mobile phone:
Enter the email address for your mobile phone as indicated below for each provider, e.g.,
8885551212@txt.att.net

- AT&T: cellnumber@txt.att.net
- Verizon: cellnumber@vtext.com
- T-Mobile: cellnumber@tmomail.net
- Sprint PCS: cellnumber@messaging.sprintpcs.com
- Virgin Mobile: cellnumber@vmobl.com
- US Cellular: cellnumber@email.uscc.net
- Nextel: cellnumber@messaging.nextel.com
- Boost: cellnumber@myboostmobile.com
- Alltel: cellnumber@message.alltel.com

* Required fields